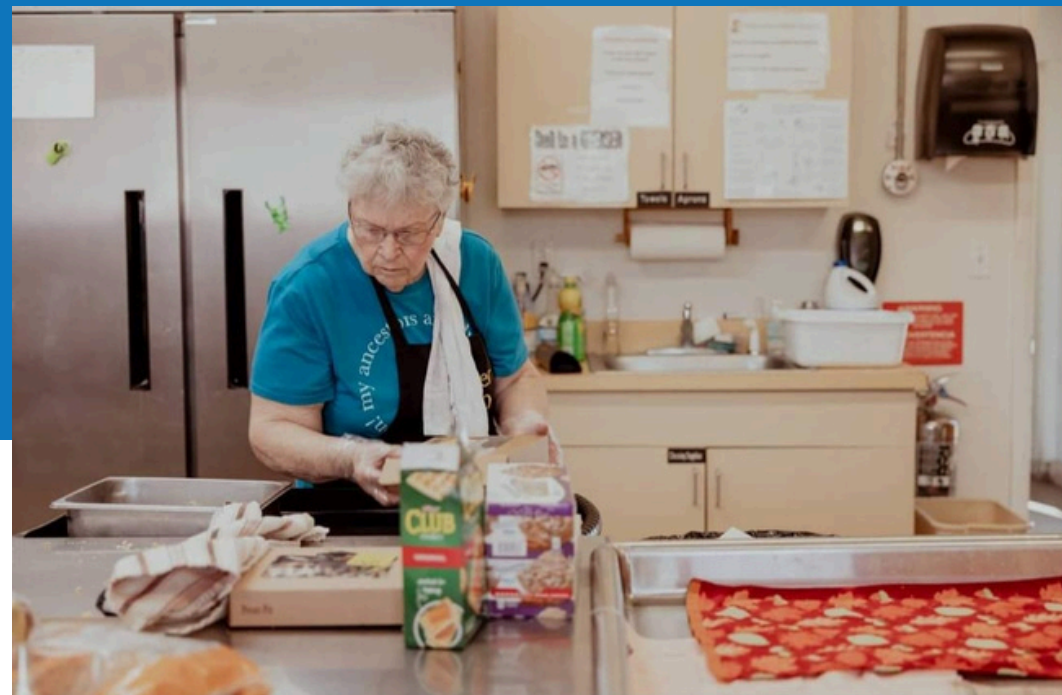




Council of Community Services

Helping people help themselves

2024 YEAR IN REVIEW



A Message From Our Executive Director

As you take some time to look over our 2024 wrap-up, I hope you remember what these numbers truly represent—real people, real families, and real lives impacted by your compassion. Every meal served, every night of shelter provided, every case managed tells a story of hope in the face of hardship. And none of it would be possible without you.

This year, the need in our community has grown deeper and more urgent. Rising costs of living and a continued shortage of affordable housing have pushed more of our neighbors, especially seniors, into housing crises, poverty, and homelessness. The heartbreak is real, but so is the hope. Because your support makes it possible for us to be the safety net people can turn to when they have nowhere else to go.

The Council has been serving Campbell County for nearly 60 years, and our mission remains the same: helping people in need when they need it the most. When you support us, your impact stays local, from the families you help, to the staff we employ, to the heartbeat of the services we provide right here in Gillette.

In 2025 and beyond, we will continue to adapt to the needs of our changing community. With your help, we can remain a place people think of when they need help—and a place where hope always lives

Mikel Scott
Executive Director



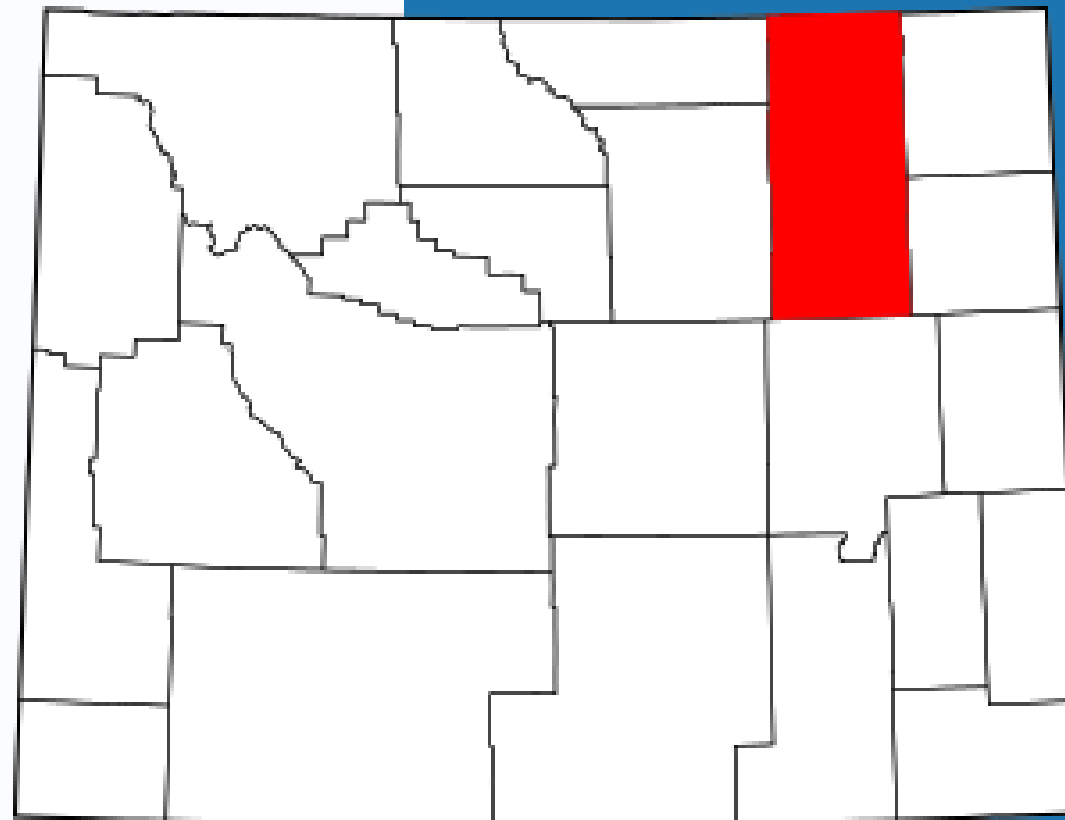
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OUR MISSION

The Council of Community Services provides a diverse network of services to people seeking to improve their lives.

Over 11% of people in Campbell County live in poverty, and we'd like to change that.



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OUR PROGRAMS & PLACES IN CAMPBELL COUNTY



Homelessness

- Emergency Shelter
- Permanent Supportive Housing for families & individuals
- Section 8



Hunger

- Food Pantry
- Soup Kitchen
- Christmas Baskets



Community Assistance

- Weatherization
- Seconds on the Avenue Thrift Store
- Emergency Medical/Dental Assistance

HOMELESSNESS

Data collected from 1/1/24 - 12/31/24



Our housing programs provide critical support to individuals and families experiencing homelessness, from emergency shelter to permanent supportive housing and rapid re-housing services. As the only homeless shelter in Wyoming that welcomes pets, we remove one of the many barriers to stability. With the continued rise in housing insecurity due to the lack of affordable options, our services are more vital than ever.

Last year, we provided **11,091** nights of shelter to **445** people.

30% more people stayed at the shelter last year compared to the year before,

including **35%** more children. Over **650** people and families received other housing assistance, including permanent supportive housing for individuals and families, Section 8, homeless prevention, rapid re-housing, and street outreach.



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HOMELESSNESS

Data collected from 1/1/24 - 12/31/24



Did you know that someone living on the streets costs taxpayers an average of **\$35,000 per year** in emergency services? In contrast, we're able to provide a night of shelter—plus food, case management, and support—for just **\$25 per person**. Last year, **445 people** stayed in our shelter. If each of those individuals had remained unsheltered, it would have cost our community over **\$15 million**. Our total operating budget, which covers not only housing but hunger relief and community assistance, was just over **\$3 million**. Not only do the people we serve receive more comprehensive care and dignity, but it also makes economic sense. **Your support truly multiplies in impact.**



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Homelessness



From Homelessness to Hope: Wanda's Journey



Wanda Koffler, Way Station Program Supervisor, is living proof of resilience and the power of support. Once facing homelessness herself, Wanda now leads efforts to support those experiencing housing insecurity - drawing on her own journey to connect, empathize, and uplift.

In the summer of 2024, Wanda was awarded a prestigious scholarship to attend the National Alliance to End Homelessness (NAEH) Conference and Capitol Hill Day in Washington, D.C. She joined a national network of peers with lived experience (PLEE), sharing Insights and advocating for meaningful change.

Wanda's connection to this work runs deep. "I had never heard the term 'lived experience,' let alone felt valued for my darkest moments," she said. "CCS changed that. Because of the leadership and mentoring I've received here, I'm passionate about helping others rediscover their value. If I can, you can!"

Her story is one of transformation. She's rebuilt relationships with her children and grandchildren, and finds joy in traveling, gardening, crafting, and exploring the outdoors with her dog Beau.

Wanda's journey from homelessness to leadership is not only inspiring - it's a testament to the life-changing work happening everyday at CCS. With empathy, support, and determination, Wanda shows us what's possible.

HUNGER

Data collected from 1/1/24 - 12/31/24



2,500+ people used the Food Pantry. Children and seniors remain the most vulnerable, increasing by **18%** & **10%** respectfully.

Nearly **20,000** lunches were served at the Soup Kitchen, which is an **18%** increase from last year.

\$637,000+ Value of Food Donated and Rescued

3,700 people fed including 1,000 children, 400 seniors and 80 veterans

HUNGER



Kitchen Crew with a Cause: Stirring Up Good for Years

Since 2019, First National Bank of Gillette has brought warmth and full plates to the Soup Kitchen every third Wednesday of the month. Led by Jennifer Myers, the team cooks up hearty meals like BBQ chicken, meatloaf, and lasagna—often preparing over 70 lbs of chicken and 35 bags of coleslaw to meet demand, and spending \$300-\$500 on average. Jennifer checks in with Soup Kitchen Manager Randi each month to plan ahead, ensuring no one goes hungry. Their dedication not only fills stomachs but also hearts, as they give back to the community while earning volunteer hours through the bank. We're deeply grateful for their support.



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EMERGENCY ASSISTANCE

Data collected from 1/1/24 - 12/31/24



Weatherization Assistance Program

Our Weatherization Program helped low-income families in five northeast Wyoming counties reduce heating costs through vital home energy efficiency upgrades.

**206 homes weatherized
for 426 people**



Emergency Medical/Dental Program

Smiles, Sight, and Support:
Compassionate Care for Every Neighbor. Our
Emergency Medical/Dental Program eased
the burden of urgent health costs, covering
vital care like eye exams and tooth
extractions.

133 people helped

48% increase
from 2023



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SECONDS ON THE AVENUE

Data collected from 1/1/24 - 12/31/24



Our Thrift Store Needs Your Support.

While Seconds on the Avenue continued providing vouchers to families in need – helping almost 600 people receive clothing, furniture, and household items at no cost – the proceeds were down 80%. This decline effects critical funding across our homelessness and hunger programs.

Thrifting for a Cause

Shopping and donating at Seconds on the Avenue makes a big difference in Campbell County. Your support stays 100% local, creating real impact where it's needed most. Shopping secondhand also helps reduce waste and keep usable items out of landfills, making it a win for both the community and the environment. Whether you're decluttering or treasure hunting, you're giving more than a secondhand item – you're giving hope. Visit Seconds on the Avenue in the heart of Downtown Gillette to give back in more ways than one.



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Program Improvements

Thanks to a WCDA grant, fiber internet was installed during our major renovation. This upgrade connects the main office and shelter, allowing seamless call transfers. Previously separate lines now function as one system, significantly improving communication, response time, and overall efficiency—especially during crisis situations.

The renovation also added secure entry points and reconfigured office spaces, enhancing privacy and safety for both clients and staff. These improvements create a more confidential environment for discussing sensitive issues, fostering trust and dignity in every interaction.

We welcomed Barbara Jones to our housing team as a case manager. She supports individuals and families in our permanent supportive housing, helping them navigate services, maintain stability, and work toward long-term goals—strengthening our capacity to provide personalized, consistent care.



COMMUNITY SUPPORT

The Council of Community Services has served our community in Campbell County for 57 years.

We are honored to keep all of the donations we receive from the people and businesses of Gillette right here in our community.

Know that your support directly helps out your neighbors, friends, and families in need.



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FUNDRAISERS & EVENTS

\$273,000

- Empty Bowl Fundraiser
- WyoGives 2024
- Plant Shack Plant Sale
- International Camporee Community Food Drive
- Treat Street
- Giving Tuesday
- Christmas Baskets CCSD & ERA Food Drive

Thank you to everyone who supported our fundraisers or put on one of your own for us - we couldn't do it without you!



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FINANCIAL REPORT

INCOME

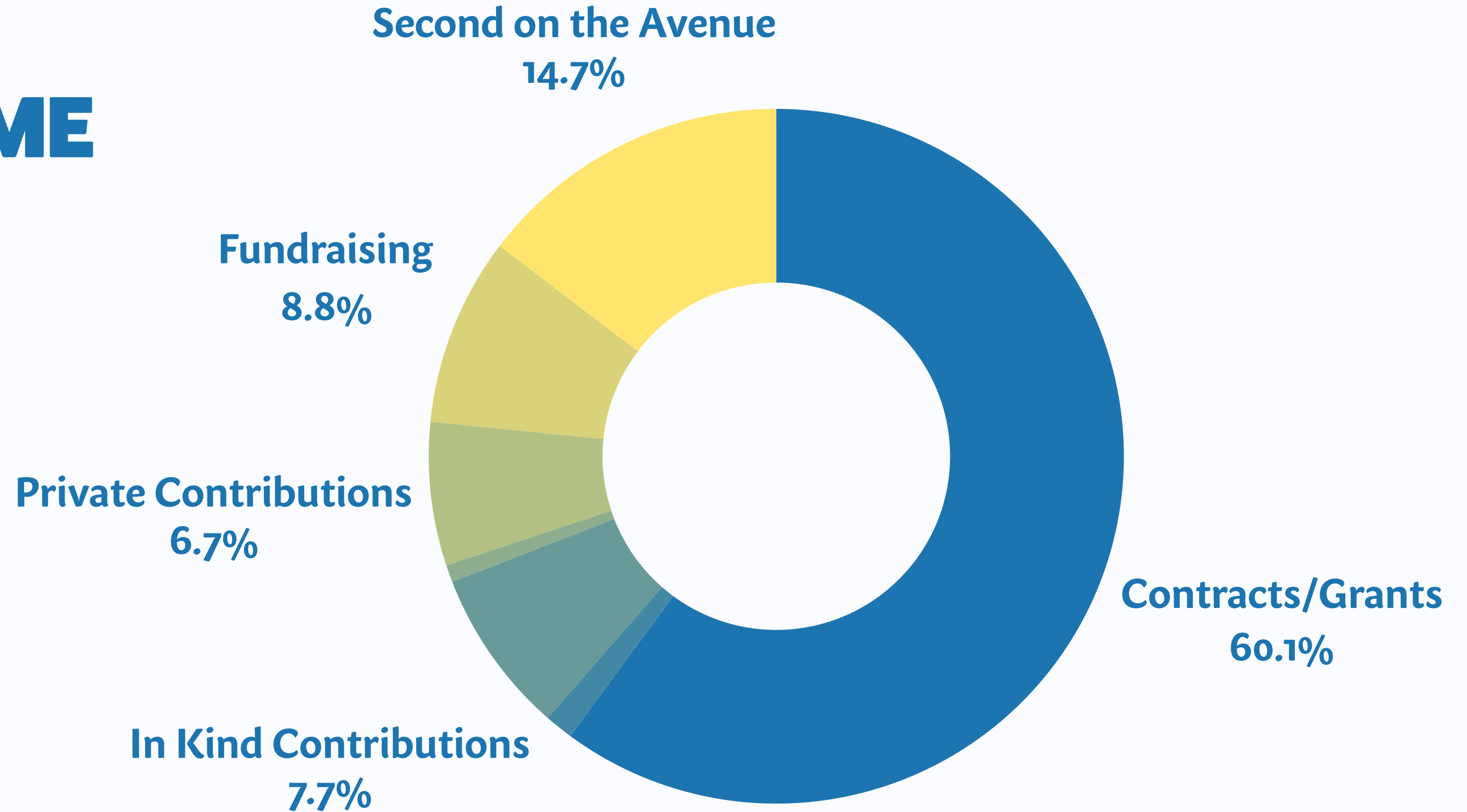
| | |
|-----------------------|------------------------|
| Contracts/Grants | \$1,874,142.68 |
| Fundraising | \$273,093.64 |
| In-Kind Contributions | \$240,022.04 |
| Misc | \$10,923.79 |
| Other | \$6,173.11 |
| Private Contributions | \$208,216.63 |
| Rent | \$41,119.70 |
| Seconds on the Avenue | \$456,850.92 |
| Investment Income | \$14,108.51 |
| Total Income | \$ 3,124,651.02 |

EXPENSES

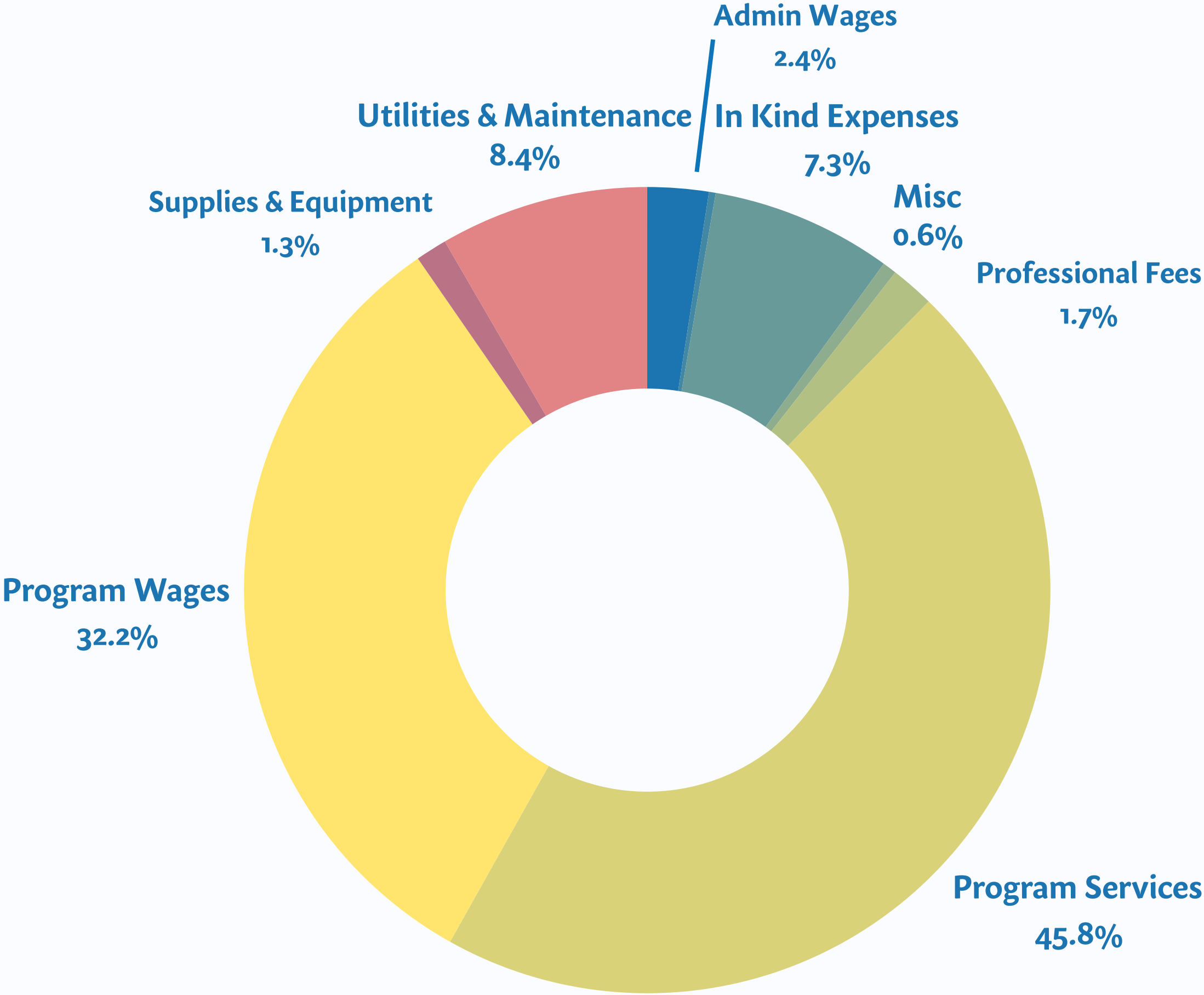
| | |
|-------------------------|-----------------------|
| Admin Wages | \$77,812.78 |
| Conferences & Travel | \$8,782.41 |
| In Kind Expenses | \$230,652.59 |
| Misc | \$11,033.85 |
| Professional Fees | \$55,674.00 |
| Program Services | \$1,456,505.18 |
| Program Wages | \$1,024,502.45 |
| Supplies & Equipment | \$46,637.36 |
| Utilities & Maintenance | \$265,999.47 |
| Total Expenses | \$3,177,600.09 |



INCOME



EXPENSES





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**Thank you for your support
over the last 57 years!**

114 S 4-J Rd, Gillette, WY 82716

307-686-2730

www.ccsgillette.org